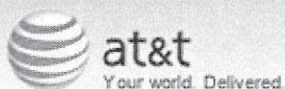


**Kathleen Bennett**

**From:** W.ERATE@RDSMAIL.IMS.ATT.COM  
**Sent:** Tuesday, February 03, 2015 9:06 AM  
**To:** kbennett@erateelite.com  
**Subject:** FW: Action Required, 01301588857783AN, LODI UNIFIED SCHOOL DISTRICT, 01301588857783ANE1, LODI UNIFIED SCHOOL DISTRICT  
**Attachments:** FY16 FRN 2481264 Returned Grid Lodi U S D.xls; ATT00001.jpg



Date: 2/3/2015

LODI UNIFIED SCHOOL DISTRICT

Dear Kathleen:

Your request for E-Rate has been completed.

FRN: 2454199.

Thank you for submitting your Funding Year 2013 (YR16) ESL/Grid. I have processed your ESL/Grid and E-Rate credits will begin to appear on your bill within two (2) to three (3) months.

If I can be of further assistance, please do not hesitate to contact me.

Thank you for choosing AT&T E-rate where we value your business.

Have a wonderful day!

Sharon Oglesby

If you have any questions, please contact me at 800-228-3751 Extension

Thank you for choosing AT&T.

Sharon Oglesby  
AT&T E-Rate Customer Care  
AT&T Michigan  
[FUSFCENTER@ATT.COM](mailto:FUSFCENTER@ATT.COM)  
Fax: 877.377.0494

AT&T Business Solutions

AT&T Knowledge Ventures.

NOTE: This letter is based on current information and prices, which are subject to change. This message contains information that may be confidential. Unless you are the addressee or its agent, you may not use, copy retransmit or disclose to anyone the message or any information contained herein. If you have received the message in error, please advise the sender by reply email.

<---- Begin Process Information For EMS USE ONLY ---->  
TrackingNumber: 01301588857783AN  
<---- End Process Information For EMS USE ONLY ---->

**Kathleen Bennett**

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**From:** OGLESBY, SHARON <so1547@att.com>  
**Sent:** Thursday, April 09, 2015 12:46 PM  
**To:** kbennett@erateelite.com  
**Cc:** HUNSINGER, MATTHEW M; SWISHER, MICHAEL P  
**Subject:** FW: Funding Year 2013 reminder - the

**Importance:** High

Good morning Kathleen.

**The information on the FRNs for Fund Year 2013 is as follows:**

I am working to resolve FRN 2499207 however, I am showing Circuit 20L1XN000016-001PT was removed from the account 234 343-4796 403 on the November 7, 2013 bill. Can you tell me what account it was billing on after that date please? The Last Date to Invoice is April 22, 2015, what billing telephone number did you want use to apply the E-Rate discount? Please advise.

2454164 has 1,567 numbers that have received discounts. I will verify if more lines are eligible.

2481264 received discounts. Only one number.

2454199 – nothing was ever submitted. The last date to invoice is April 22, 2015. Please submit Grid as soon as possible.

If I can be of further assistance, please do not hesitate to contact me.

Have a wonderful day!

With kind regards,

Sharon Oglesby  
Customer Advocate  
AT&T E-Rate

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**From:** SWISHER, MICHAEL P  
**Sent:** Wednesday, April 08, 2015 3:38 PM  
**To:** OGLESBY, SHARON  
**Subject:** FW: Funding Year 2013 reminder - the  
**Importance:** High

Sharon, here is the email Kathleen sent me

*Michael Swisher  
Manager - Quality/M&P/Process  
Sales Enablement  
AT&T Global Sales Operations  
Direct # (313) 223-8300  
Email - [ms1515@att.com](mailto:ms1515@att.com)*



## Kathleen Bennett

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**From:** FUSF Center <FUSFCENTER@att.com>  
**Sent:** Friday, April 17, 2015 10:04 AM  
**To:** kbennett@erateelite.com  
**Subject:** Extention Timeline Reminder - Lodi Unified School District Fund Year 2013

FRN: 2454199  
Cap Amount:  
\$14,597.64

Dear Kathleen Bennett,

AT&T would like to thank you for your E-rate business. This letter is a courtesy notice to advise you of the extension that was granted by USAC. The Last Date to Invoice for FRN 2454199 is April 22, 2015. Please return the Grid as soon as possible in order to ensure E-Rate discounts are received for your School.

If you have any questions, or if you require additional copies of the Existing Services List and/or Signature Page please contact the AT&T E-Rate Customer Care immediately at 800 228-3751.

Thank you for choosing AT&T where we value your business.

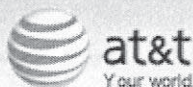
Have a spectacular day!

With kind regards,

Sharon Oglesby  
Customer Advocate  
AT&T E-Rate Customer Care

**Kathleen Bennett**

**From:** W.ERATE@RDSMAIL.IMS.ATT.COM  
**Sent:** Monday, April 20, 2015 8:56 AM  
**To:** KBENNETT@ERATEELITE.COM  
**Subject:** RE: Extention Timeline Reminder - Lodi Unified School District Fund Year 2013, 04171588851569AN, LODI UNIFIED SCHOOL DISTRICT  
**Attachments:** 15LODI-FRN2454199 Existing\_Services - 143002665.xls; Certification.pdf; 13LUSDLOA\_Signed.pdf



Date: 4/20/2015

Re Account Number: 2454199  
LODI UNIFIED SCHOOL DISTRICT

Dear Kathleen:

This is in response to your electronic request Tracking Number: 04171588851569AN We have obtained the following information regarding your request:

Per your request, I have obtained the following information on your account. The information is as follows:

In order to get the voicemail discounted you would need to request a Spin change to 143033845. You would also need to request an extension from USAC. The Last Date to Invoice for this FRN is April 22, 2015.

If I can be of further assistance, please do not hesitate to contact me.

Have a wonderful day!

With kind regards,

Sharon

Future status on your request may be forthcoming. AT&T values your loyalty and is committed to providing you with timely and efficient service.

Thank you for choosing AT&T.

Sharon Oglesby  
AT&T E-Rate Customer Care  
AT&T Michigan



**Kathleen Bennett**

**From:** W.ERATE@RDSMAIL.IMS.ATT.COM  
**Sent:** Tuesday, April 21, 2015 1:55 PM  
**To:** KBENNETT@ERATEELITE.COM  
**Subject:** RE: FRN 2454199 Deadline 4/22/2013, 04201588851012AN, LODI UNIFIED SCHOOL DISTRICT, 04201588854871AN, LODI UNIFIED SCHOOL DISTRICT  
**Attachments:** 14LUSD-ATT-grid SPIN 143002665-frn 2628137-2628315-2628288.xls; 15LODI-FRN2454199 Existing\_Services - 143002665.xls; Untitled attachment 00004.jpg; FY16 FRN 2481264 Returned Grid Lodi U S D.xls; ATT00001.jpg; image001.gif; Lodi 04201588854871AN5909222.xls



Date: 4/21/2015

Re Account Number: 2454199  
LODI UNIFIED SCHOOL DISTRICT

Dear Kathleen:

This is in response to your electronic request Tracking Number: 04201588854871AN We have obtained the following information regarding your request:

Per our recent conversation, I have obtained the following information pertaining to your FRN(s). The information is as follows:

FRN 2628288 is receiving discounts on account 209 331-7000 154.

FRN 2454199 is not receiving discounts. The grid was never processed.

FRN 24548924 is AT&T Mobility is handled by a our mobility team. Their number is 866 829-8184.

For FRNs 2454199 and 2458924 please contact USAC for an extension. The Last Date to Invoice is April 22, 2015.

Once the extensions are granted, I will process the Grid for 2454199. You will want to call AT&T Mobility at 866 829-8184 regarding FRN 2458924.

If I can be of further assistance, please do not hesitate to contact me.

Have a wonderful day!

With kind regards.

Sharon

Future status on your request may be forthcoming. AT&T values your loyalty and is committed to providing you with timely and efficient service.

Thank you for choosing AT&T.

Sharon Oglesby  
AT&T E-Rate Customer Care  
AT&T Michigan  
[FUSFCENTER@ATT.COM](mailto:FUSFCENTER@ATT.COM)  
Fax: 877.377.0494

AT&T Business Solutions

**News Flash:** You can now submit your order or billing request on line 24 hours a day 7 days a week! Access the following URL:

[http://www.business.att.com/manage.jsp?segment=ent\\_biz](http://www.business.att.com/manage.jsp?segment=ent_biz) Under "Online tools for

services originally set up with SBC" select either "Submit a Business Billing Inquiry" or "Place an order for Business Local Access Services".

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<---- Begin Process Information For EMS USE ONLY ---->  
TrackingNumber: 04201588854871AN  
<---- End Process Information For EMS USE ONLY ---->